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Emergency SOS functionality on your mobile phone.

The NPSA (National Protective Security Authority) is the UK Government's National Technical Authority for Physical and Personnel Protective Security.

The NPSA collaborates with partners to identify risks and vulnerabilities to the UK's national infrastructure, and to offer advice to reduce them.

The NPSA also collaborates very closely with Police throughout the UK providing awareness advice and guidance such as Personal Security.

One such area the NPSA highlights is the setting of Emergency SOS functionality on your mobile phone.

You can set up your mobile phone so that when the Emergency SOS functionality is activated it will call the emergency services, share location information and message your emergency contacts. Once set up, activating the Emergency SOS will normally involve something like pressing the power button five times. You can programme Emergency SOS to be noisy or discreet and you can cancel it if activated in error.

Setting up Emergency SOS features will vary depending on the type of mobile phone you have and the operating system it runs on. It is easy to set up and information is available online to guide you through the process. Emergency SOS is also available on most smart watches with a mobile connection or Wi-Fi and is also available via the ecall feature available in vehicles manufactured since 2018.

See the following links:

Android: [Get help during an emergency with your Android phone - Android Help \(google.com\)](#)

IOS: [Use Emergency SOS on your iPhone – Apple Support \(UK\)](#)

For Vehicles (eCall): [eCall SOS - National Highways](#)



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